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# Company *Profile*

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## Introduction

**PCI Technology Services Limited** is primarily registered in Nigeria to provide Information and Communication Technology (ICT) solutions and related services.

PCI is an ICT services company founded by network of experienced ICT experts in 2003. With over 20 years of ICT experience all together, the professionals at PCI have established a reputation for quality services and unparalleled expertise in ICT

Our core area of strength is in the provision of cost – effective open standard and scalable ICT solutions that meet peculiar and varied needs of clients.



## **Our Mission**

To provide world-class cost effective services, strategies and solutions to our clients.

## **Our Objective**

To exceed customer's expectations in terms of our high quality solutions and professional services at a fair and competitive price.



## Core Business Activities and Solutions

- Business Communications
- Office Automation & Supplies
- Business Application & Software Development
- IT Support Services



1.0

# Business Communication

- Network & Data Center Solution
- Remote Access & Connectivity
- Unified Communication



# Business Communication

-> Network & Data Center Solution

## Solution Overview

While people are key assets of any enterprise, the IT networking, computing and storage infrastructures are critical for ongoing business effectiveness. With the drive to consolidate the IT infrastructure, distributed corporate information and applications back into the data center -- the data center is increasingly more critical to secure and protect. Regulatory compliance is equally driving new requirements for information handling, privacy, security, business continuity and disaster recovery.

## Technology Solution & Related Services

1. Datacenter Design and Construction
2. Structured Cabling
3. Data Rack Enclosure and Accessories
4. Application Specific Centralized Power Solution
5. Managed LAN & Wireless LAN
3. Server System & Unified Storage
4. Network System Software & Utilities
4. Data Protection & Security System

## Technology Partner





# Business Communication

-> Remote Access & Connectivity

## Solution Overview

Enterprises are evolving into virtual communities where employees demand Anywhere/anytime access to email, files, and other business-critical applications, regardless of the method or device being used to connect. To meet networking demands, enterprise networks must be both agile and secure. Agile networks allows employees to respond quickly, enhancing efficiency and productivity.

## Technology Solution & Related Services

1. Remote Offices, Branch Offices Solutions
2. Mobile Employees Connectivity
3. Telecommuting Solutions
4. IP Surveillance Security System
5. WAN Optimization
6. Mobile Client System

## Technology Partner





# Business Communication

-> Unified Communication

## Solution Overview

Unified communications solutions (UC) help make it easier for your employee Workforce to connect, communicate and collaborate with each other, customers and suppliers. Unified Communications (UC) is the integration of real-time communication services such as instant messaging (chat), presence information, Telephony (including IP telephony), video conferencing , call control and speech recognition with non real-time communication Services such as unified messaging (integrated voicemail, email, SMS and fax ), providing a consistent, unified user quality of experience over any device , anywhere, anytime – whether fixed or mobile – and through Multimedia applications for a richer collaborative experience.

## Technology Solution & Related Services

1. Unified Messaging
2. IP-PBX
3. Call Center

## Technology Partner

**Microsoft**



**AVAYA**





2.0

## Office Automation & Supplies

- Computer Hardware & Software
- Printing Solution & Consumables
- Projector, Screen & Interactive Board
- Power Solutions
- Document Management
- Access Control with Time & Attendance Application
- Shredder, Laminator & Binding Equipment
- Point of Sale System



# Office Automation & Supplies

-> Computer Hardware & Software



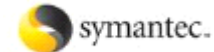
## Solution Overview

PCI Technology Service provides comprehensive solutions that draw on hardware and software from multiple manufacturers. Our expertise and resources ensure that our customers get a working system and responsive follow-up support. Our customers can put an entire project on one purchase order and have one number to call for support.

## Technology Solution & Related Services

1. Computer Desktop and Notebook
2. Software FPP, OEM & Licensing
  - Operating System
  - Office Productivity Software
  - Backup & storage software
  - Antivirus and Antispam
  - Graphic and Multimedia
  - Security and firewall

## Technology Partner





# Office Automation & Supplies

-> Printing Solutions & Consumables



## Solution Overview

We are committed to provide an economical solution to your computer printer needs. PCI provides product and service solutions to small and large businesses. We offer purchase options, monthly rentals, long-term leasing, supplies and service programs

## Technology Solution & Related Services

1. Inkjet Standalone and Multifunction Printers
2. Mobile Printers
3. Workgroup and Color Lasers
4. Dot Matrix and Line Printers
5. Digital Sender and Replicators

## Technology Partner



**EPSON** *Tally* **RICOH**



## Office Automation & Supplies

### > Power Solutions



### Solution Overview

We offer a complete protection from damaging power disturbances to home or office workstations. Our complete power protection solution safeguards your valuable equipment and critical data from blackouts, brownouts, surges, spikes, and lightning. In a power outage or brownout, the UPS or Inverter automatically switches your computer to battery backup power and gives you the time to save open files and safely power off. When the power goes off, your Computer stays on

### Technology Solution & Related Services

1. Surge & UPS
2. Adapter
3. Circuit Breaker

### Technology Partner





# Office Automation & Supplies

-> Shredders, Laminator & Binding Equipment



## Solution Overview

Many businesses, such as law firms, accountants and large corporations, to name a few, produce a lot of documents that contain confidential information. This document needs to be protected and presented with high quality machine. In addition, these document should be well disposed after usage with a quality shredding machine.

## Technology Solution & Related Services

Personal and Commercial :

1. Shredders
2. Laminating, Trimming, Guillotines & Binding Equipment
3. Workspace Cleaning, Ergonomic and Organization
4. Document Management



## Technology Partner





3.0

## **Business Application & Software Dev.**

- Graphics, Web Design & Development



## Graphics, Web Design & Development

-> Solution Portfolio



### Solution Overview

We offer complete web design, graphic design, professional CAD drafting and other web services. We deliver expert solutions for small, medium and large projects, based on the best web design practices including interactive Flash websites, standard compliant XHTML websites, dynamic database-driven ecommerce websites, web application and web services. All with fresh look and cutting edge technology that enables you to do just more.

### Technology Solution & Related Services

1. Web site design, development and setup database backend design
2. Custom Web Applications
3. Flash Animations / Multimedia
4. Usability engineering, interface design, interaction design
5. Domain name search, registration and transfer
6. Video and Photo Editing
7. Corporate Identity / Logos

### Technology Partner





4.0

## IT Support Services

- Hourly Support Services
- Retainer Support Services
- Scheduled Onsite Support
- Complete IT Outsourcing



# IT Support Services

-> Support Portfolio



**Hourly services:** offered by PCI Limited are on recharge basis. Hourly contracts are generally appropriate for one-time services that will likely require little or no follow-up once the initial work is completed. An up-front charge (two hours for hourly contracts) will be billed to cover administrative overhead such as providing estimates, logging hours, billing, and reconciliation. After the up-front hours have been exhausted, the customer will only be charged for actual hours of service. Costs vary by consultant fees and project types.

**Retainer Services:** is developed for customer that need a certain level of support every month, but does not have the expertise to implement a solution or fix a complex problem. Other times, the frequency of IT issues do not occur often enough to warrant having a full-time IT staff. Under the Retainer Support Program, customer selects a fixed monthly number of Service hours, typically ranging from four to sixteen hours per month.

**Scheduled Onsite Services:** PCI Limited's Scheduled Onsite Support Services provide companies with onsite support on scheduled days of the week. Our dedicated IT Support Staff at PCI Limited will take time on a scheduled onsite visits to improve your network & computers

**Complete IT Outsourcing:** PCI's Complete IT Outsourcing service lowers costs while bringing peace of mind to the company. It allows the company to concentrate on their core competencies and business development tasks. We can lease you ICT assets you need to forge ahead, and provide you full support over the length of our sourcing contract, so that you can focus on expanding your business without feeling constraint by your IT infrastructure.



## HR Certifications

### **Certifications**

For efficient implementation of our projects, PCI Limited has the following resource skills in her stable: -

- HP and Dell Certified Engineers
- Cisco Certified Engineers;
- Citrix Certified Engineers
- HP Open View Certified Engineers;
- Document Imaging Specialist
- Microsoft Licensing Specialist
- Software Asset Manager
- Certified Microsoft Engineers;
- Certified Microsoft Application Engineers;

### **Premier Vendor Certifications**

PCI is proud to have achieved, and maintain business relationship, and has expertise deploying solutions from the following manufacturers:

- Dell – Authorised Reseller
- HP/Compaq – Authorised Reseller
- Cisco – Authorised Reseller
- 3Com – Authorised Reseller
- Dlink – Authorised Reseller
- Citrix - Authorised Reseller
- Microsoft – Authorised Reseller
- Symantec – Authorised Reseller
- MGE/ APC – Authorised Reseller



## Our Clients Include:

### CLIENTS

Dangote Group	Lagos State Government	Mediterranean Shipping Company (MSC)
MIS-Waco	University of Lagos	Pacific International Limited (PIL)
IPNX	Okomu Oil	Hull Blyth Nigeria Limited
Comet Shipping	Stargate	Gulf Agency Company
LoneStar Drilling (PH)	Flour Mills of Nigeria PLC	Eko Support Services
Far East Mercantile	Alcatel Nigeria Limited	Fidson HealthCare
Multi-links	Pan African University	Simba Travels
BANK PHB	Redeemer's University	Globestar Stoltoffshore
STANBIC Bank	Gidanette Networks	Tura International
Airline Service EPZE	St Nicholas Hospital	Sagem Orga
Chellarams Plc	Phillips Consulting	Aquitane Oil and Gas
Zenon Petroleum	Goodies Supermarket	ATM-C